gO Score Network Rules

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These Rules form part of the Terms of Service. They describe what Network permits today; if a feature changes, these Rules will be updated beforehand.

1. What Network is for

To allow Organizations in the agri-food supply chain to find one another and share commercial information in a controlled manner: to source supply, offer product, request a service, or ask for a reference.

2. Profiles

2.1 Only member Organizations that publish their profile appear in Network. Publishing is voluntary and may be withdrawn.

2.2 Basic level: visible to any member. Full level (seasons, volumes, certifications, people with their titles, website): visible only to accepted connections.

2.3 You are responsible for ensuring that your profile is truthful and current. Do not claim certifications, licenses, volumes, or customers that you cannot substantiate.

2.4 People on the profile: you may list only people who have given their consent (maximum of 8). If a person withdraws their consent, you must remove them.

2.5 Appearing is not an endorsement. A profile, a badge, or a connection does not imply that gO Score has approved, verified (except for the "Verified company" badge, within its stated scope), or recommended the Organization, nor does it imply any affiliation with us.

3. Connections and contacts

3.1 You may send requests to Organizations with a published profile, with a reason and a brief note (maximum of 600 characters).

3.2 No contact information in the note: telephone numbers, email addresses, links, and messaging usernames are rejected. Contact information is shared only upon acceptance, and for a limited time.

3.3 Limits to prevent abuse: each Organization may send up to 20 requests per day; an Organization may have up to 40 received requests pending a response; a request expires after 14 days, and after a rejection you must wait 30 days before writing to that Organization again.

3.4 Upon acceptance, what the sender chose (gO Score passport and/or name and email) is shared for 90 days and may be revoked.

3.5 Use of contacts: data obtained through Network may be used only for the business relationship that gave rise to the connection. Exporting it, selling it, adding it to bulk mailing lists, or using it for unsolicited marketing is prohibited.

3.6 Invitations to companies that are not members, when the feature is available in your account: administrators only, subject to daily and monthly limits; each invitation includes a link to opt out of further invitations. You represent that you have a legitimate business relationship

or interest with the recipient.

4. Information requests

You may request structured information (capacity, season, certifications, logistics). The other Organization decides what it shares. Vault documents (financial, tax, identification) are never shared through Network.

5. Prohibited content

Do not post or send: false or misleading information; impersonation of persons, companies, or brands; personal data of third parties without the right to do so; sensitive data; defamatory, harassing, discriminatory, threatening, or sexual content; spam; malicious links; offers of illegal products or products that violate sanctions; content that infringes copyrights or trademarks; attempts to manipulate a score.

6. Reporting and blocking

6.1 You may block an Organization with which you have had contact; blocking rejects its pending requests.

6.2 You may report conduct by stating the reason. A team member reviews each report, normally within the following 24 hours.

6.3 Possible decisions: no action, warning, Network suspension, or reinstatement, always with a note. Both parties receive notice. A Network suspension does not change the gO Score.

6.4 You may request reconsideration of a decision that affects you.

7. Responsibility

Organizations are responsible for what they post, send, and agree upon among themselves. gO Score is not a party to their negotiations and does not guarantee their outcome. gO Score does not edit or adopt the content that Organizations post or send; it is responsible, under the Terms of Service, for the labels and analyses generated by the Platform itself.

8. Sanctions

Noncompliance may result in a warning, feature restrictions, suspension of Network or of the account, and removal of content, with human review.